

UCanlogUpdater O350 PROGRAMMER SOFTWARE USER MANUAL

SEO Electronics

www.seoelectronics.pl

&+48 85 652 56 61

Solution office@seoelectronics.pl











ms CAR security systems

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1. Getting access to the UCanlogUpdater program

To download the UCanlogUpdater program you need to:

• register and login on the platform <u>can24.pro</u>

← ⊕ @ http://can24.pro/index.php/user/login	D + C 🦉 Seo Task Organizer	×	a di A	×= • = • = • • • • • • • • • • • • • • •
Registration Logging				
🐐 / Logging				
		Username		
		Password		
		Login		
		I forgot password Registration		

Figure 1. Registration/login process

• in order to finish the process of registration, please enter only *a result* of the operation as in the example below

Code: 1+2=		
3		
-	_	
Rejestruj		

Figure 2. Example of user verification

• in order to access the software, it may be necessary to add a task that will be realized by the administrator

(c) () thtp://can24.pro/index.php/task	の ÷ C 🥌 Seo Task Organizer	×	and the second sec	×= © = ★ ☆
Zadania Moje Schematy Moje Downloads Konto				_
🏘 / Zadania				
Dodaj zadanie				Search:
Show 10 ventries				Previous Next
Nazwa Opis Softdata	Typ i ID 🔺 🔶 urządzenia Auto Typ silnika	Priorytet	Admin Info Dodany Deadline	Przewidywany czas Ostatnie zmiany
		No data available in table		
Showing 0 to 0 of 0 entries Show 10 v entries				Previous Next

Figure 3. Main page view

• go to the "Downloads" tab and select UPDATE_SOFTWARE

Zadania Moje Schematy Moje Downloads Konto	
	Search:
Show 10 v entries	Previous 1 Next
Nazwa	*
UPDATE_SOFTWARE	
Showing 1 to 1 of 1 entries Show 10 🗸 entries	Previous 1 Next



• download the UcanlogInstaller_v_X_XX.zip file

Zadania Moje Schematy Moje Downloads Konto	
	Search:
Show 10 v entries	Previous 1 Next
Nazwa	A
UCanlogInstaller_v_5_04.zip	
Showing 1 to 1 of 1 entries Show 10 v entries	Previous 1 Next



The downloaded compressed file contains the UCanlogUpdater program installer and software to update the driver.

2. Software installation process

2.1. Installation of the UCanlogUpdater program

In order to install the software, please unpack the UcanlogInstaller_v_5_04.zip file and go through the installation process step by step as presented in the Figures 6-11.

Select Se	etup Language
CĂN	Select the language to use during the installation:
	English 💌
	OK Cancel

Figure 6. Installation process - step 1

Setup - UcanlogUpdater	_ _ ×
Select Destination Location Where should UcanlogUpdater be installed?	
Setup will install UcanlogUpdater into the following folder.	
To continue, click Next. If you would like to select a different folder, o	lick Browse.
C:\Program Files (x86)\UcanlogUpdater	Browse
At least 1,0 MB of free disk space is required.	
Next	> Cancel

Figure 7. Installation process - step 2

Setup - UcanlogUpdater	×
Select Start Menu Folder Where should Setup place the program's shortcuts?	
Setup will create the program's shortcuts in the following Start To continue, click Next. If you would like to select a different folder, click	: Menu folder. :k Browse.
UcanlogUpdater	Browse
< Back Next >	Cancel

Figure 8. Installation process - step 3

🔤 Setup - UcanlogUpdater	_ _ X
Select Additional Tasks Which additional tasks should be performed?	
Select the additional tasks you would like Setup to perform while installing UcanlogUpdater, then dick Next.	
Additional shortcuts:	
Create a desktop shortcut	
< Back Next >	Cancel

Figure 9. Installation process - step 4



Figure 10. Installation process - step 5



Figure 11. Installation process - step 6

After installation is complete the UCanlogUpdater interface looks as follows:

120	Read	Write	Upgrade
Login:			Login
Password:			Remember me
S/N: - SOFT: - Device: No Port: No Internet: Yes Upgrade: Login to	get this informatio	n	

Figure 12. UCanlogUpdater interface

2.2. Driver update

The next step is updating the FT232R USB UART driver software. The process is presented step by step in Figures 13-17.

To start updating the driver, go to the Device Manager via the Control Panel (Figure 13) or by entering the devmgmt.msc command in the console.

🖉 🗸 🖓 🕨 Control Panel 🕨 All Cont	trol Panel Items 🕨		×
Adjust your computer's settings			View by: Small icons 🔻
🏲 Action Center	administrative Tools	📑 AutoPlay	🚯 Backup and Restore
RitLocker Drive Encryption	💶 Color Management	Credential Manager	Date and Time
👦 Default Programs	📑 Desktop Gadgets	📇 Device Manager	devices and Printers
🕎 Display	Ease of Access Center	📔 Folder Options	💦 Fonts
📇 Getting Started	🜏 HomeGroup	🔒 Indexing Options	💮 Internet Options
🕮 Keyboard	🕅 Location and Other Sensors	Mouse	Network and Sharing Center
🔜 Notification Area Icons	🧠 NVIDIA nView Desktop Manager	📇 Panel sterowania NVIDIA	🐻 Parental Controls
Performance Information and Tools	Personalization	Phone and Modem	🝃 Power Options
Programs and Features	🔊 Realtek HD Audio Manager	Recovery	🧬 Region and Language
🐻 RemoteApp and Desktop Connections	🛒 Sound	Speech Recognition	🔞 Sync Center
🕎 System	📜 Taskbar and Start Menu	Troubleshooting	🍇 User Accounts
📑 Windows CardSpace	Windows Defender	P Windows Firewall	Windows Mobility Center
Windows Update			

Figure 13. View of the Device Manager in the Control Panel



Figure 14. Driver software update process - step 1



Figure 15. Driver software update process - step 2

G I Update Driver Software - FT232R USB UART	×
Browse for driver software on your computer	
Search for driver software in this location:	
C:\Users\sec01\Desktop\UCanlogInstaller_v.5.04 Browse	
V Include subfolders	
Let me pick from a list of device drivers on my computer This list will show installed driver software compatible with the device, and all driver software in the same category as the device.	
Next	Cancel

Figure 16. Driver software update process - step 3

	×
Update Driver Software - USB Serial Converter	
Windows has successfully updated your driver software	
Windows has finished installing the driver software for this device:	
USB Serial Converter	
	Close

Figure 17. Driver software update process - step 4

3. UCanlogUpdater – programming mode

In order to start working with the UCanlogUpdater program you need to:

- be connected to the Internet
- connect the programmer to the USB port in the computer
- install/update drivers
- connect the wire harness to the programmer
- connect the Seo module to the wire harness
- launch the UCanlogUpdater program on your computer
- the program will automatically select the proper COM port, display the date of the last firmware update and the serial number of the connected module (Figure 18)

Canlog Updater 5.25			
11111	Read	Write	Upgrade
Login:			Login
Password:			Remember me
S/N: 029F6751D590FCD Device: Yes (245_67_3F Port: Yes (COM3) Internet: Yes Upgrade: Login to get th	573DD4A7E7	n	018-09-24 (v.1)
Available updates		*]
⚠ ▼ English ▼ Ready.			

Figure 18. Module serial number and date of last firmware upgrade

- enter your username and password
- check the availability of the latest firmware upgrade

If the module firmware upgrade is not required, the following message will appear: "Upgrade: The device has the latest firmware". The "Upgrade" button will be inactive (Figure 19).

🐏 Canlog Up	odater 5.25		
1111	Read	Write	Upgrade
Login:	user@company.com		Logout
Password:	******		Remember me
Device: Yes Port: Yes (C Internet: Ye Upgrade: Th	(245_67_3F) OM7) s ne device has the latest firm	mware	
Available upda	ates		
245_67_3F v	ver.01 2018-09-24	•	
🕂 • Englis	sh 🔻 Ready.		

Figure 19. The latest firmware installed - upgrading does not needed

If the module firmware upgrade is required, the following information will be displayed: "Upgrade: Available". From the drop-down list below the window with informations, select the available version of the upgrade and start the process by clicking the active "Upgrade" button (Figure 20).

🔤 Canlog Up	dater 5.25			X
1112	20 -	Read	Write	Upgrade
Login:	user@cor]	Logout	
Password:		•		Remember me
Device: Yes Port: Yes (Cl Internet: Yes Upgrade: Av	(245_67_3 OM3) s railable	F)		
Available upda	ites			
245_67_3F v	er.01 2019	-02-06	+	
245_67_3F v	/er.01 2019	9-02-06		
245_67_3F v 245_67_3F v	er.01 2019	3-01-24 3-12-18		
245 67 3F v	er.01 2018	3-12-14		

Figure 20. Upgrade available

Please wait for the firmware upgrade process to finish (Figure 21).

🐺 Canlog Up	odater 5.25		
1112	20 - Read	Write	Upgrade
Login:	user@company.com	Logout	
Password:	•••••		Remember me
S/N: 029F67 Device: Yes Port: Yes (C Internet: Ye Upgrade: A	'51D590FCD573DD4A7E (245_67_3F) OM3) s vailable	7C6A1D SOFT: 20	019-02-06 (v.1)
Available upda	ates		
245_67_3F v	ver.01 2019-02-06	*]
\land • Englis	sh 👻 Uploading 54,1%		

Figure 21. Uploading process

After the process is finished, the message "Upgrade: The device has the latest firmware" will appear. The "Upgrade" button will be deactivated (Figure 22). At this moment, the process of programming the module is completed.

🐏 Canlog Up	odater 5.25		
1112	20 Read	Write	Upgrade
Login:	user@company.com		Logout
Password:	******		Remember me
Device: Yes Port: Yes (C Internet: Ye	(245_67_3F) OM7) s	mware	15-02-00 (V.1)
Available und	ates]
245_67_3F v	ver.01 2019-02-06	*	
\land 🕶 Englis	sh 🔻 Ready.		

Figure 22. Programming process finished

UCanlogUpdater allows you to enter the selected firmware number dedicated to the vehicle that will be installed in the module (Figure 23). This can be done by:

- setting the program number using the "Up" or "Down" arrow keys
- using the "Write" button to upload the selected program

🐖 Canlog Up	dater 5.25			
1112	20 🗍	Read	Write	Upgrade
Login:	Logout			
Password:	•••••	•		Remember me
Device: Yes Port: Yes (C Internet: Ye Upgrade: Av	(245_67_3 OM3) s /ailable	F)		
Available upda	ates			
245_67_3F v	ver.01 2019	-01-24	•	
🗥 🔹 Englis	sh • Ready	<i>.</i>		

Figure 23. Program selection and writing process

In order to verify the version of the installed firmware, please click "Read" button – the program number dedicated to the vehicle will appear in the window as shown in Figure 24.

💽 Canlog Up	odater 5.25		
1111	Read	Write	Upgrade
Login:	user@company.com		Logout
Password:	•••••		Remember me
S/N: 029F67 Device: Yes Port: Yes (O Internet: Yes Upgrade: Av	51D590FCD573DD4A7E7C6 (245_67_3F) OM3) s railable	5A1D SOFT: 20	19-02-06 (v.1)
Available upda	ites		
245_67_3F v	er.01 2019-02-06	•	
A • Englis	h ▼ Ready.		

Figure 24. Reading the program number

4. Troubleshooting

While working with the UCanlogUpdater program, the following errors can occur:

• no Internet connection (Figure 25) – please ensure that you have working Internet connection

1111	Read	Write	Upgrade
L <mark>ogi</mark> n:	user@company.com		Login
Deservised			Remember me
S/N: 029F67 Device: Yes	•••••••• 51D590FCD573DD4A7E7C6A1 (245_67_3F)	D SOFT: 20	18-09-24 (v.1)
S/N: 029F67 Device: Yes Port: Yes (C Internet: Ye Upgrade: Lo	****** '51D590FCD573DD4A7E7C6A1 (245_67_3F) OM7) s ogin to get this information	D SOFT: 20	V Remember me
S/N: 029F67 Device: Yes Port: Yes (C Internet: Ye Upgrade: Lo Available upda	****** '51D590FCD573DD4A7E7C6A1 (245_67_3F) OM7) s ogin to get this information ates	D SOFT: 20	V Remember me

Figure 25. "No Internet connection" error

• device disconnected (Figure 26) – please check if the device is properly connected

Canlog Upd	ater 5.25		-	_ _ ×
120	•	Read	Write	Upgrade
Login: Password:				Login
S/N: - SOFT: - Device: No Port: Yes Internet: Yes Upgrade: Log	in to get th	is information	1	
\land 🔹 English	- Device	is disconnecte	d	

Figure 26. "Device is disconnected" error

• no Internet connection and device disconnected errors (Figure 27) – please check the Internet access and connect the device properly



Figure 27. Internet and device connection errors

To report a problem, please use the button in the bottom left corner shown in Figure 28, then select "Report a problem".

🐺 Canlog U	pdater 5.25			
1112	20 -	Read	Write	Upgrade
Login:	user@comp	oany.com		Logout
Password:	•••••			Remember me
Device: Yes Port: Yes (C Internet: Ye Upgrade: A	(245_67_3 COM3) s vailable	F)	_	
Report	a problem			
Downl	oad *.bie file	e from server		•
Upgrad	de Speed		•	
\land 🕶 Engli	sh 👻 Ready	<i>.</i>		

Figure 28. The process of reporting a problem